



SACHITH DILSHAN

As a Computer Hardware Technician, I am responsible for diagnosing, repairing, and maintaining computer hardware components and systems. My role involves troubleshooting and resolving hardware-related issues, installing and upgrading computer hardware, configuring peripherals, and conducting preventive maintenance to ensure optimal performance.

EXPERTISE

Management Skills
Deep Troubleshooting
Critical Thinking
Leadership

LANGUAGE

English

CERTIFICATES

NVQ Level 4

National Certificate of
Computer Hardware
Technician

Certificate of Networks
CISCO Networking Academy
2020,2021

CONTACT

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EDUCATION

- 2023 - Present ● **Java Institute University**
Bachelor of Software Engineering
in Birmingham city university
- 2019 - 2020 ● **vocational Training Authority**
Computer Hardware Technician
NVQ 4
- 2020 - 2021 ● **SLIT- Malabe**
Introduction To Networks host by
CISCO
- 2019 - 2020 ● **VTA - Colombo**
IT Essentials host by CISCO

WORK EXPERIENCE

- 2019- 2020 ● **Computer Hardware Technician**
Preb Computers Kuruwita
- Diagnosing and repairing hardware failures in computers, laptops, servers, and other IT equipment.
 - Installing and upgrading hardware components, such as motherboards, CPUs, RAM, graphics cards, and hard drives.
 - Configuring and testing peripherals, including printers, scanners, and other external devices.
 - Conducting preventive maintenance, such as cleaning, testing, and replacing components as needed.
 - Collaborating with other IT professionals to troubleshoot and resolve hardware-related issues.
 - Keeping accurate records of hardware inventory, repairs, and maintenance activities.
 - Providing technical support and guidance to end-users on hardware-related matters.